

## LOC HOT BRIEF

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### Private & Confidential

*Dear Colleagues*

*LOC Hot Briefs contain guidance and advice from the Optical Confederation and LOCSU on important issues relevant to all ophthalmic contractors and performers, which we would like LOCs to be aware of or to take action on.*

***Any LOC requiring advice/support on any aspect of their work should contact LOCSU on 020 7549 2051 or email [info@locsu.co.uk](mailto:info@locsu.co.uk)***

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### Primary Care Support England (PCSE) Stakeholder Update

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As reported in [Hot Brief Issue 43](#), Capita took over responsibility for the delivery of NHS England's primary care support services from 1 September 2015.

Through this contract with Capita, NHS England's vision is to create modern, easy-to-use administrative and business support services, which are consistent across England and which minimise the administrative burden on primary care.

The new name for the service from 1 September is: **Primary Care Support England (PCSE)**.

The PCSE Stakeholder Bulletin provides regular updates for service users and groups interested in the planned changes to the delivery of primary care support services. The September 2015 bulletin can be found at <http://www.england.nhs.uk/commissioning/primary-care-comm/pcs-services/stakeholder-bulletins/>

Plans for a new PCSE User Panel have also been announced (see below). This is in addition to the Optical Confederation and LOCSU's direct engagement with the PCSE team through our representation on the PCSE Stakeholder Forum.

Senior members of the PCSE team will present their interim and future plans to our professions at NOC 2015 which takes place from **5-6 November 2015** at the Hilton Metropole Hotel NEC, Birmingham. [See here](#) for booking information.

### Invitation to join the new PCSE User Panel

Anyone who is interested in making a difference to the design and development of future PCSE services is encouraged to sign up to become a member of the new User Panel. There will be a variety of ways in which you can get involved, such as through surveys, polls and phone interviews, workshops and testing early versions of services. In addition, you will get frequent updates on new service developments.

To register your interest in becoming a panel member, please email [PCSEpanel@capita.co.uk](mailto:PCSEpanel@capita.co.uk) with your name, job role and work address.

If you have any questions regarding this Hot Brief please contact [info@locsu.co.uk](mailto:info@locsu.co.uk).

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