

# Newmedica referral guide



## NHS services we offer:

- Cataract surgery
- YAG laser capsulotomy
- Oculoplastic and lacrimal surgery (outpatient procedures), including
  - Excision of eyelid lesion
  - Chalazion (cyst)
  - Irrigation of nasolacrimal duct
  - 3-snip punctoplasty

## Private services we offer:

- Cataract surgery with premium lens options (including toric and multifocal lenses)
- YAG laser capsulotomy

## Services available to West Suffolk Hospital only:

- Glaucoma treatment and monitoring

## Contact details

For any general enquiries please contact us at:

**Tel:** 01473 453463

**Email:** [suffolk@newmedica.co.uk](mailto:suffolk@newmedica.co.uk)

**Post:** London House, Hadleigh Road, Ipswich, IP2 0EE

## How to refer

We accept NHS referrals via the following routes:

**Suffolk** - refer via Evolutio, in one of the following ways:

- eRefer, Evolutio's portal (preferred)
- Fax: 0333 2407729
- Email: [LCHevolutio@nhs.net](mailto:LCHevolutio@nhs.net)

Further information can be found via the Suffolk LOC website: [suffolkloc.org.uk/referral-schemes](http://suffolkloc.org.uk/referral-schemes)

**Essex and Cambridgeshire** - refer directly to us, in one of the following ways:

- Email: [newmedica.referrals@nhs.net](mailto:newmedica.referrals@nhs.net)
- Secure fax: 0207 9246262
- Opera (Primary Eyecare Services portal)

**Norfolk** - refer via the usual referral pathway for your area (RMS or direct).

For GPs, we are listed on the NHS e-Referral Services as NEWMEDICA - IPSWICH (ACG37) and NEWMEDICA - BURY ST EDMUNDS (Q1S8W).

For private patients, please send referrals to us by email to [newmedica.ipswich@nhs.net](mailto:newmedica.ipswich@nhs.net) or by secure fax to 0207 9246262.

Please include Referral Form or letter and GOS form.

## Locations

**Ipswich:** London House, Hadleigh Road, Ipswich, IP2 0EE

**Bury St Edmunds:** 4 Lawson Place, Bury St Edmunds, IP32 7EW



## Exclusion criteria:

- Need for general anaesthetic
- Unable to co-operate or lay still without general anaesthetic
- Unable to transfer independently/need for hoists
- Advanced diabetic retinopathy

## Services / conditions not currently offered:

- Accident and Emergency ophthalmology
- Any patient under the age of 18
- Any patient on a National Cancer Screening Pathway
- Any patient suspected of cancer diagnosis