



## Abbreviations

**ABDO:** Association of British Dispensing Opticians  
**ACE:** Anglian Community Enterprise (Winner of NE Essex Care closer to home bid). A not for profit health care company  
**ACLM:** Association of Contact Lens Manufacturers  
**ACO:** Accountable Care Organisations. Have more emphasis on health outcomes.  
**AOP:** Association of Optometrists  
**AQP:** Any Qualified Provider (a bidding process the NHS sometimes uses to identify people suitably qualified to provide a service)  
**BCLA:** British Contact Lens Association  
**BCO:** British College of Optometry. An optometrist funded patient support organisation  
**CC2H:** Care Closer to Home – a CCG initiative to provide local, community health care  
**CCG:** Community Commissioning Group, Clinical Commissioning Group - details can be found at <http://essex-loc.org/which-ccg-is-it/>  
**CCT:** Central corneal thickness  
**CET:** Continuing Education and Training  
**CG:** Clinical governance - is a system through which NHS organisations are accountable for continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish  
**CGPL:** Clinical Governance Performance Lead  
**CGS:** Community Glaucoma Service  
**CHUFT:** Colchester Hospital University Foundation Trust  
**CQI:** Continuous Quality and Improvement  
**CR:** Cochrane Research - a systematic, up to date summary of reliable evidence of healthcare benefits and risks of a particular procedure or intervention, derived from the parent database maintained by Cochrane Collaboration  
**CRB:** Criminal Records Bureau – superseded by DBS  
**CRS:** Central Referral Service (in Mid Essex) – handles referrals into HES made by optoms  
**CT:** Competitive Tendering  
**CUES:** COVID-19 Urgent Eyecare Services  
**CVDS:** Children's Vision Diagnostic Service  
**CVI:** Certificate of Visual Impairment  
**DBS:** Disclosure and Barring Service - non-departmental public body of the Home Office of the United Kingdom  
**DNA:** Did Not Attend  
**DoH:** Department of Health  
**DOS:** Directory of Services.  
**DRS:** Diabetic retinal screening  
**DSPT:** Data Security Protection Toolkit  
**EAT:** Essex Area Team

**ECLO:** Eye Clinic Liaison Officers  
**EPE:** Essex Primary Eyecare (used to be the corporate arm of Essex LOC)  
**EPIC:** Engagement, Partnership, Information, Communication - a 3-year project funded by the Department of Health which supports the aims of UK Vision Strategy  
**EPS:** Electronic (repeat) prescription service. This is drug not spectacle prescription  
**e-RS:** The NHS e-Referral Service (e-RS)  
**ESNEFT:** East Suffolk and North East Foundation Trust. Combination of services hubs at Ipswich and Colchester (Was CHUFT). This reflects the closer links between North East Essex CCG (NEE CCG) and East Suffolk CCG (ES CCG) as part of the STP  
**ESO:** Enhanced Services Optometrist  
**ESP:** Enhanced Services Practitioner  
**FMO:** Federation of Manufacturing Opticians  
**FODO:** Federation of (Ophthalmic and Dispensing) Opticians  
**Future-proofing:** Trying to double guess future need in a service  
**GDPR:** General Data Protection Regulation (EU regs)  
**GIRFT:** Getting it Right First Time  
**GMS:** General Medical Services  
**GOC:** General Optical Council  
**GOS:** General Ophthalmic Services  
**GRR:** Glaucoma Referral Refinement, General Referral Refinement, Glaucoma Repeat Readings  
**HCAI:** Health Care Associated Infections  
**HR:** Human Resources  
**HWB:** Health and Well Being Boards  
**ICO:** Information Commissioner's Office  
**ICS:** Integrated Care Systems  
**IG:** Information Governance - is the way in which the NHS handles all of its information, in particular the personal and sensitive information relating to patients and employees.  
**IT:** Information technology  
**KPI:** Key Performance Indicators  
**LDC:** Local Dental Committee  
**LEHN:** Local Eye Health Networks: Local network of professionals that are involved in eyecare e.g. ophthalmologists, social workers, optometrists, CCGs. Currently chaired by Lyn Price.  
**LHM:** Local Health Matters  
**LMC:** Local Medical Committee - professional organisation representing individual GPs and GP practices as a whole to the Primary Care Organisation  
**LOC:** Local Optical Committee  
**LOCSU:** Local Optical Committee Support Unit  
**LP:** Lyn Price (former LOC Support Officer)  
**LPC:** Local Pharmacy Committee  
**LPN:** Local Professional Network (a multi-disciplinary group of professionals involved in a particular field of public health e.g. optometry)  
**MECC:** Make Every Contact Count  
**MECS:** Minor Eye Conditions Service  
**Medisoft:** Early patient eye management software. Possibly expensive long term and clunky operation. See Open Eye.  
**MEH:** Moorfields Eye Hospital  
**MHRA:** Medicines and Healthcare Products Regulatory Authority  
**MIU:** Minor Injuries Unit  
**MSB:** The name used currently to describe the merger of Mid Essex Hospitals (Broomfield), Southend University Hospital (including Orsett) and Basildon & Thurrock University Hospital  
**NEE:** North East Essex  
**NELFT:** North East London Foundation Trust

**NHSCB NHS:** Commissioning Board  
**NHSCFA:** NHS Counter Fraud Authority  
**NHS England:** National Health Service England  
**NHS111:** NHS facility that will replace NHS Direct i.e. telephone-based acute but non-emergency medical advice  
**NICE:** National Institute for Health and Care Excellence.  
**NICS:** North-East Essex Integrated Community Services  
**NOC:** National Optometric Conference (this annual event is a get-together for LOCs)  
**ODS:** Organisation Data Service. Unique NHS IT identifying code for a service provider.  
**OFNC:** Optometric Fees Negotiating Committee  
**Open Eye** - Moorfields linked open to use patient management software, that integrates with Optomanager. As 'Open' is being constantly developed by users to make it fit for purpose including speed.  
**OPERA:** PES preferred patient management software for MECS, GRR, POCS, paed, Community management of stable glaucoma, etc  
**OPHN:** Ophthalmic Public Health Network  
**OPL:** Optical Performers List – maintained by the Area Team – contains names of all optical Performers and Contractors that practice in a given area.  
**Optomanager** - LOCSU preferred patient management software for MECS, GRR, Community management of stable glaucoma, etc  
**OSCE:** Objective Structured Clinical Examination.  
**PAG:** Performance Advisory Group  
**PAH** - Princes Alexander Hospital, Harlow, West Essex (WE)  
**PCC:** The eye clinic at HES Colchester has now moved to Primary Care Centre (PCC) above the Walk-in Centre, Turner Road, Mile End, Colchester, CO4 5JR. Below, not at Colchester General Hospital which further up Turner Road. (*Pxs are going to the old hospital or to CGH and not the PCC building.*) Also, there is a mention about A&E but no switchboard number which is 01206 747474. We now have (for those with NHS mail) an email address: For urgent and emergency referrals: [chu-ftp.eyereferurgent@nhs.net](mailto:chu-ftp.eyereferurgent@nhs.net) (Best to select for both a delivery and read receipt)  
**PCN:** Primary Care Network  
**PDS:** Personal Demographics Service is the electronic national database of NHS, with patient identifiers and EPS nomination setting. Patients cannot opt out. Also see SCR  
**PEE:** Primary Eyecare Essex  
**PEN:** Primary Eyecare Networks  
**PES:** Primary Eyecare Services  
**POCS:** Post-Op Cataract Service  
**POM:** Prescription Only Medicines  
**PPV:** Post Payment Verification (Checking process for NHS England to check on accuracy of GOS claims)  
**QIO:** Quality in Optometry  
**QIPP/ QuIPP:** Quality, Innovation, Productivity and Prevention  
**QOF:** Quality and Outcome Framework - is a system for the performance management and payment of general practitioners (GPs) in the National Health Service  
**RAS:** The NHS e-Referral Service (e-RS) programme has introduced Referral Assessment Services (RAS) or triage  
**RCA:** Root Cause Analysis  
**SABS:** Safety Alert Broadcast System  
**SCR:** Summary Care Record. NHS. Created from GP records. Patient identifiers. Present meds. Drug allergies / sensitivities. Major health issues. Accessed by authorised health professionals. See also PDS. Patients can opt out of SCR  
**SDS:** Step Down Service  
**SIRO:** Serious Information Risk Officer  
**SLC:** Service Level Agreement  
**SRP:** Service Restriction Policy - For example restricting cataract surgery by visual acuity

**STEIS:** Strategic Executive Information System

**STP:** Sustainability and Transformation Plan

**SUHFT:** Southend University Hospital Foundation Trust

**The Practice (Ltd)** - A provider of care & not a core part of the NHS. Based in Chelmsford.

**UKVS UK:** Vision Strategy

**URN:** Unique Reference Number

**UTC:** Urgent Treatment Centres

**WIC:** Walk In Centre

**WOPEC:** Wales Optometry Postgraduate Education Centre