This is accurate as of 14/03/2024, but unfortunately systems frequently change within eye departments.
There is also excellent info at: bit.ly/EyeCas

Clinicians are encouraged to send patients to the nearest emergency eye unit rather than sending patients directly to Moorfields Eye Hospital.

Emergency Referrals

Hospital	Hours open	Contact Details	Out of hours options
Broomfield	8:00 - 18:00 Mon - Fri	Call 07920132399 then email mse.emergency.eyeclinic@nhs.net using NHS mail	Call the main switchboard on 01245 362000 and ask for Ophthalmology on call.
Southend	8:00 - 18:00 Mon - Fri	Call 07920132420 then email mse.eyeunit-casualty@nhs.net using NHS mail	Call the main switchboard on 01702 435555 and ask for Ophthalmology on call.
Colchester	08:30 - 19:00 Mon - Fri & 11:00 -17:00 Wkend / BH	Phone Primary Care Centre on 01206 746066 & option 6, for advice, if requested, use NHS mail to email referral to esneft.eyereferurgent@nhs.net	Phone Colchester General Hospital switchboard 01206 747474 and ask for Ophthalmologist on call
PAH	09:00 - 16:00 Mon - Fri	Phone 01279 444455 extension 3018 & speak to nurse, if requested, use NHS mail to email tpa-tr.ophthalmology@nhs.net.	Refer Elsewhere.
Queens / BHRUT	08:30 - 17:30 Mon - Fri	Phone emergency department on 01708 435000 ext 6662.	Refer Elsewhere. Moorfields, Broomfield or Southend
Ipswich	09:00 - 20:00 Mon - Fri & 11:00 - 17:00 Wkend / BH	Please contact the acute triage nurse during working hours on 01473 703178. Email referral to ophthalmology.acutetriage@esneft.nhs.net . The hospital will contact the patient directly so please advise the call will show as an unknown number.	Phone the on-call ophthalmologist on 07703 378991 17:00-midnight weekdays & 09:00-midnight weekends
Moorfields	24 Hour	0207 521 4682 but there is a high chance the referral will be rejected.	NA
Whipps	08:00 - 16:00 Mon - Fri	Phone 0208 539 5522 Ext: 6940/6939/6500/6777	Send to Royal London via their main A&E in Whitechapel.
Addenbrooks	XX:XX - 21:00 Mon - Fri	Telephone 01223 217778. Email referral add-tr.emergencyeye@nhs.net	Switchboard on 01223 274900

14/03/2024