

Referral Pathways Southend Hospital

Condition	Form	Referral Method
Emergency	LOC Referral Form	Monday - Friday 08:00 to 18:00 - Phone 07920132420 for advice, then email mse.eyeunit-casualty@nhs.net using NHS mail. Not for patients chasing referrals. Outside of these hours (and bank holidays) - please call the main switchboard on 01702 435555 and ask for Ophthalmology on call.
Urgent	LOC Referral Form	Use NHS mail to email referral to mse.urgentophthalmologysouthend@nhs.net Inboxes are managed Monday to Friday 8am to 4pm.
Wet AMD	LOC Referral Form	Use NHS mail to email referral to mse.urgentophthalmologysouthend@nhs.net Spa Medica (Chelmsford/Romford) accept AMD referrals via spamedica.referrals@nhs.net
Routine	GOS 18 on Opera LOC referral form	All routine referrals should go to the triage hub either via Opera, or NHS mail to mse.eyecarehub@nhs.net
Paediatrics	LOC Referral Form	Use NHS mail to email to mse.eyecarehubpaeds@nhs.net
Cataract	GOS 18 on Opera LOC referral form	All cataract referrals to go via Opera or mse.eyecarehub@nhs.net
Suspect Glaucoma	GOS 18 on Opera LOC referral form	Any suspect glaucoma referrals send to triage hub via Opera or mse.eyecarehub@nhs.net
MECS	LOC Referral Form	Refer to practitioner on MECS scheme via LOC referral form. Patients can self-refer or present having been sign-posted by any health care provider. Details of participating practices & conditions at: https://essex-loc.org/enhanced-services/enhanced-services-mid-south-essex/ in the MECS section
Post Op Cataract Service	Electronically via Opera system	Emergency referrals: speak to on call Ophthalmologist as above. Routine complication referrals to the original provider If appropriate, second eye / routine referrals done through OPERA.
Suspect Eye Cancers	LOC Referral Form	Follow the urgent pathway, clearly marking the referral as "suspect cancer". (Not for small naevi queries)

Electronic referrals directly to the hospital are advised via the electronic referral platform - OPERA. Please contact enquiries@essex-loc.org for details.

All routine referrals are now required to be triaged in the hub. Your patients may be redirected to a more suitable community service.

In all cases you should choose the best referral pathway for your patient.

Referral form available at <http://essex-loc.org/mid-south-essex/>

Specific Cancer referral form available at <http://essex-loc.org/wp-content/uploads/2018/01/2-Week-Cancer-referral-form-for-Southend.doc>