



A bespoke service tailored to individuals with sight and/or hearing needs.

Specialist one to one sensory support

www.ecl.org/sensory

ecl
Person-centred care

ECL's one to one support services are person-centred and focused upon empowering those we work with to have choice, control and to live the life they want.

The sensory service has a highly skilled and experienced team available to support individuals in a range of settings including in the home, in the community and in hospital.

- Help to make and attend health appointments.
- Support with daily home tasks, such as assisting with your weekly food shop.
- Accessing facilities such as libraries, clubs and shops.
- Undertaking leisure activities, including walking in the park or visiting places of interest.
- Assistance with correspondence.
- Help and encouragement to revisit past or new interests.

How the service works

- We will schedule a visit to better understand your needs and how we can assist you.
- A Trusted Assessor will write a tailored plan to ensure the best support for you.
- We will work with you to create a visit schedule that suits your needs.
- We will pair you with a Communicator Guide and review your requirements on a regular basis.



Before my cane training, I hardly ever went out. I certainly never went out by myself. Going shopping would cause me to have anxiety attacks. I really didn't think that I'd be able to get on the bus by myself, but I can, and it has made such a difference for me!

Caroline Mason,
ECL Customer

It has been fantastic to watch Caroline. She has regained independent mobility thanks to her motivation, determination and dedication. Caroline's confidence in her mobility is just brilliant to see.



Gill Jones,
ECL Rehabilitation
worker

Contact Us

Visit

www.ecl.org/sensory

Email

sightandcommguide@essexcares.org

Call 03330 133 262

SMS 07921 397 547

