

How to access **pre-booked** telephone/Video interpreters



Please follow the steps below

- 1** Via secure Portal: Visit **www.callLiLi.co.uk/client-login.php**
- 2** Enter your **Account ID**: 32320
- 3** Enter **password**: CM179NAHI\$x!gK
- 4** From the **Service Type** dropdown, select Telephone Interpreting.
- 5** Fill in the form and submit.

Service Type*

Select

F2F Interpreting

Telephone Interpreting

Remote Video Interpreting

Remote BSL Video Interpreting

Skype For Business

Whatsapp

Note: For emergency support during office hours call 020 8090 2869. For out of hours, call 07427 503009



Note: If you experience technical difficulties e.g. call drops or cannot find your required language, please call us on 020 8090 2869, selecting **option 2** for support. We are available 24/7 and 365 days a year including public/religious holidays.