

Opera Not Working?

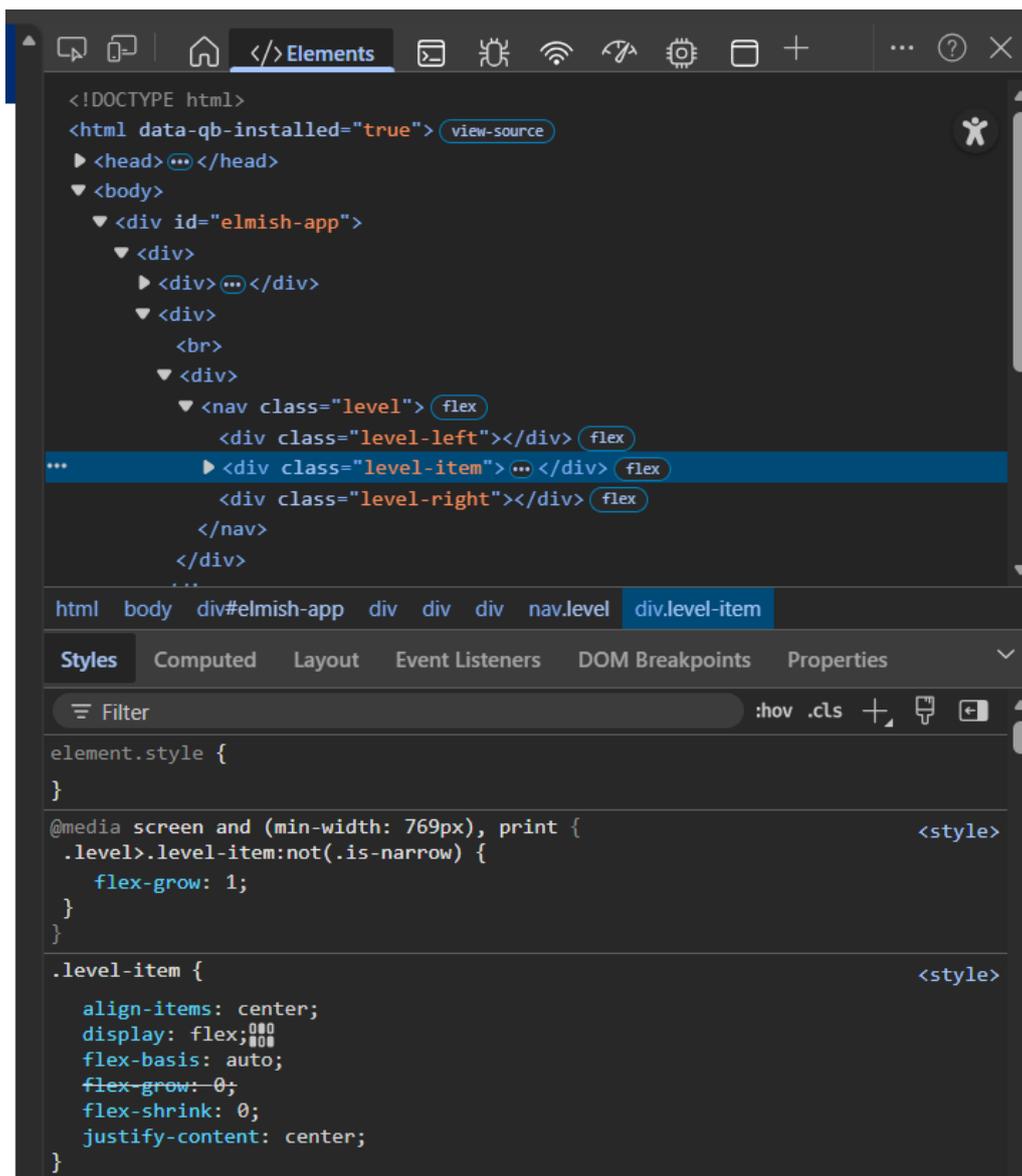
When there has been an overnight upgrade for the Opera system, Practitioners may occasionally experience difficulties logging on to the Opera portal. The following advice is issued by PES for this eventuality.

First, try a hard reset, this should resolve the issue. Please see further guidance below for doing a hard reset.

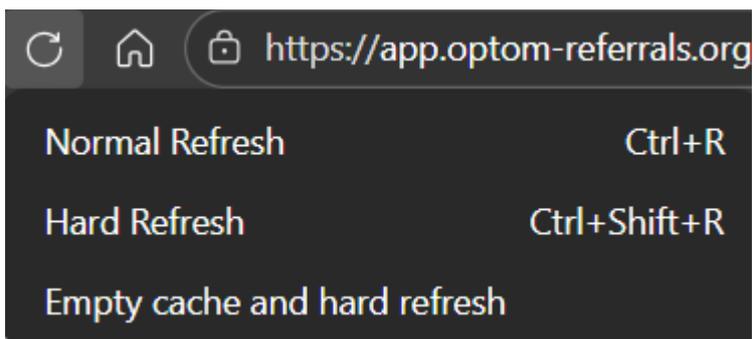
1. On the log-in page, press 'F12', then **right-click** anywhere on the page and press 'inspect'.



2. Then the below popup up should appear on your screen



3. Once this is showing, locate the reload button in the top left corner of your screen and **right-click** this icon. Then select 'empty cache and hard refresh.'



These actions should solve your log in issues.

If you continue to have problems, contact the Opera team on hello@referral.support