

This is accurate as of 28/04/2026, but unfortunately systems frequently change within eye departments and they fail to inform us

There is also info at: bit.ly/EyeCas

Clinicians are encouraged to send patients to the nearest emergency eye unit rather than sending patients directly to Moorfields Eye Hospital.

Emergency Referrals

Hospital	Hours open	Contact Details	Out of hours options
Broomfield	8:00 - 18:00 Mon - Fri	Phone switchboard on 03004430001 and ask for the ophthalmologist on call. Then email mse.emergency.eyeclinic@nhs.net using NHS mail. There is No VR Surgeon at Broomfield. Don't send detachments	Same as in hours
Southend	8:00 - 18:00 Mon - Fri	Phone 07920132420. Then email mse.eyecunit-casualty@nhs.net using NHS mail.	Phone switchboard on 03004430002 and ask for the ophthalmologist on call.
Colchester	08:30 - 19:00 Mon - Fri 11:00 -17:00 Wkend / BH Closed 13:00-13:30	Phone 01206 746066 & option 6 for advice, then email referral to eyereferurgent@esneft.nhs.uk using NHS mail	Phone Colchester General Hospital switchboard 01206 747474 and ask for Ophthalmologist on call
PAH	09:00 - 16:00 Mon - Fri	Phone 01279 454910 & speak to the nurse, then email tpa-tr.ophthalmology@nhs.net using NHS mail.	Refer Elsewhere.
Queens / BHRUT	08:30 - 17:30 Mon - Fri	Phone emergency department on 01708 435000 ext 6662, then email bhrut.urgenteyecare@nhs.net	Refer Elsewhere. Moorfields, Broomfield or Southend
Ipswich	09:00 - 17:00 Mon - Fri & 11:00 - 17:00 Wkend / BH	Phone 01473 703178 & speak to the acute triage nurse, then email ophthalmology.acutetriage@esneft.nhs.uk using NHS mail. The hospital will contact the patient directly so please advise the call will show as an unknown number.	Phone the on-call ophthalmologist on 07703 378991 17:00-midnight weekdays & 09:00-midnight weekends
Moorfields	24 Hour	Moorfields have requested we don't publish their contact details.	NA
Whipps	08:00 - 16:00 Mon - Fri	Phone 0208 539 5522 Ext: 6940/6939/6500/6777	Send to Royal London via their main A&E in Whitechapel.
Addenbrooks	XX:XX - 21:00 Mon - Fri	Phone 01223 217778. Email referral add-tr.emergencyeye@nhs.net	Switchboard on 01223 274900

These details are NOT for patients chasing referrals